

Welcome to the autumn edition of the Loop Technologies quarterly newsletter.

Here at Loop, we are constantly working on and completing innovative new projects, the scope of which is almost endless. We would like introduce you to one of our key team members who assists in delivering these projects and provide you further information on the wide range of work we undertake for an insight into our capabilities.

In this newsletter we showcase:

- Introducing the new Loop Technologies service profile video!
- A staff profile on Karen van Driel, Business Manager Enterprise & Logistics

Also in this newsletter:

- Repair service profile: extending the lifecycle of high-value commercial and industrial electronics through passion and experience
- Review us on Google

We hope you enjoy this edition, and we'd love to hear from you if there is anything further you would like to know.

Roger, Ross and the team at Loop

Introducing the new Loop Technologies service profile video!

Learn more about the different services that Loop has to offer in our new hot-off-the-press video.

To view the video visit:

<https://looptechnologies.com/about-us/service-profile-video>

Meet the Loop team

An insight into the life and role of Karen van Driel, Business Manager Enterprise & Logistics



Karen van Driel of Loop Technologies.

Karen has been a valuable member of the Loop Technologies team for over two decades.

Before joining the company in 2002, Karen studied Sociology and Political Science at Waikato University and then worked in the logistics industry. She first entered the technology and engineering industry through a logistics role at Loop as the Subcontractor Coordinator, and has grown to become a crucial member of the Management Team. As Business Manager for the Enterprise Team at

Loop and more recently taking over the management of Logistics, Karen manages customer relationships and works to ensure that the company fulfils one of its core values of building long-term relationship by being easy to work with and making customers lives easy... or at least a bit easier! She is responsible for the operational teams that deliver Loop's services, including logistics, warehousing, spares, and repair teams, which consists of more than 15 people. Karen enjoys thinking of different solutions that cater to each customer's specific needs.

During her time at Loop Technologies Karen has been involved in many interesting large-scale projects such as the roll-out of Spark's cellular network, the Analogue Assurance Project for NZ Police and more recently the Fire and Emergency NZ incident ground control critical communications roll-out. She takes pride in making Loop's services seamless for customers' businesses, where everything runs smoothly and without any fuss. Karen's favourite part of her job is working with customers and seeing the difference that Loop can make to their operations. She especially enjoys working with government clients and helping them provide better services to the community.

Karen is driven by her values of commitment and achievement. She ensures that the company delivers on its promises and meets its deadlines.

At Loop Technologies, everyone has a voice, and Karen is proud that everyone gets to contribute their ideas to the company's growth. She believes Loop is a supportive work environment where everyone feels valued and appreciated.

Outside of work, Karen enjoys spending time on her lifestyle property, doing gardening and maintenance work. She also has a family bach at Tuataewa in the Coromandel, where she goes to relax and unwind.

Karen is an essential member of the Loop Technologies team, and her commitment to the company's values and customers is exactly the sort of thing that helps make Loop a leader in its field.

Spotlight on Loop Technologies Repair Service



Extending the lifecycle of high-value commercial and industrial electronics through passion and experience.

At Loop, we specialise in extending the lifecycle of electronic equipment, making good economic sense and giving equipment owners control over when or whether they invest in upgrading to the next generation of equipment. Our team of experienced engineers and technicians use their passion for electronics to ensure that your equipment continues to operate at its optimal level.

Our repair service involves several steps, beginning with receiving faulty circuit cards or complete electronic units from our customers. We then enter the equipment into our system, allowing us to track it through all stages of our process and build a complete repair history for managing its end-of-life efficiently. We test the equipment based on the manufacturer's recommended test procedures or procedures we develop ourselves if support is no longer available.

Our diagnosis process checks the operation of the equipment to determine any faults. We have designed and built the hardware and software for the testbeds we use, with input from the original manufacturer where available. Using our comprehensive suite of electronic instruments and technical experience, we locate the faulty components and replace them using specialised equipment such as our BGA rework machines.

We ensure that the item operates within the original design specification by carrying out a thorough test before dispatching it. Our specialist outwards goods personnel carefully pack and ship the item to wherever in the world it needs to go.

Our extensive understanding of electronics allows us to repair all kinds of electronics, which means we have customers in a wide range of industries. Our notable customers include Spark, Chorus, Nokia, NEC, NZ Defence Force, NZ Police, Fire and Emergency NZ, Honeywell, Transpower, and Babcock.

We provide a warranty on our repair work, which is agreed with each customer. Our team of experienced engineers and technicians, many of whom have been with us for decades, are passionate about electronics, and have a strong focus on achieving outcomes for their customers, which is a hard-to-beat combination.

Loop's comprehensive repair service ensures that your high-value commercial and industrial electronics continue to operate at its optimal level, saving you money in the long run. Contact us today to learn more about our services and how we can help you extend the life of your electronics.

To learn more about repair services by Loop Technologies please visit:

<https://looptechnologies.com/lifecycle-care/repairs>



ARE YOU ONE OF OUR HAPPY LOOP TECHNOLOGIES CUSTOMERS?

We would love for you to review us on Google and share your experience with others

To review Loop Technologies please visit:

https://bit.ly/Loop_Review